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BSS EXAMINER NEWS issued by an email through salesforce

Dear Examiner,

You may have read in BSS Examiner News that it was coming and here it is; the consultation version of the BSS Examiner Service Level Agreement (SLA).

The SLA is a product of the Examiner Bodies (especially ABSE) and the BSS Office working together and all of us who have worked on this project believe it to be the foundation of a fresh working relationship between the BSS Office and all BSS Examiners.

The SLA sets out the levels of service examiners can expect from the BSS Office and the standards and behaviours which examiners individually will be encouraged to adopt.

It is also a tool to help support you in your role and to allow you to assess your own performance.

So here is your opportunity to see the SLA in its jointly agreed consultation form and help shape and improve it.

Take a look at it using the following link: <http://pro.boatsafetyscheme.com/>

On the site you'll also find a Q & A document and one easy method to submit your improvement suggestions.

You have until the noon on Monday May 10 to submit any comments, so please take some time out and get your thoughts together.

So on behalf of everyone who has worked on the SLA, we look forward to hearing about any improvement you think you've found and to the better working relationship the SLA will bring.

Thanks in anticipation of your interest and involvement.

Graham Watts,

BSS Manager